



TERMS & CONDITIONS

By placing a catering order you agree to the following

1. Cancellations must be made with 24 hours' notice prior to collection for a full refund. No refunds will be issued if an order is cancelled within this timeframe.
2. Any amendments to order will require the total cost to be equal, or higher than, the original costs of the order. Please call the selected store directly to amend the order as soon as possible.
3. Customers are asked to be mindful of selecting the correct location for collection. No refunds will be given if customers require their order to be collected from the incorrect location on the day of collection.
4. Prices and product availability are subject to change without notice.
5. Orders placed for next day pickup will need to be placed prior to 3PM (AWST) the previous day, it is the customer's responsibility to note correct pickup location, date and time.

Pick Up Days & Times

	PERTH - 5/97 WILLIAM ST	OSBORNE PARK - 76 FROBISHER ST	OSBORNE PARK - 71 GUTHRIE ST (CRN HUTTON ST)
MONDAY - FRIDAY	7:00 AM - 3:45 PM	5:30 AM - 4:15 PM	6:30 AM - 3:45 PM
SATURDAY	CLOSED	5:30 AM - 3:15 PM	6:30 AM - 2:45 PM
SUNDAY & PUBLIC HOLIDAYS	CLOSED	CLOSED	CLOSED

Hot / Cold Recommendations

- Hot items collected will require serving immediately.
- Cold items collected will need to be stored at fridge temperature (storage life of 5 days). Items will require reheating in the oven at 180 degrees Celsius for 10-15 mins. Ready to serve.
- Vietnamese Rice Paper Rolls will need to be served on the day of collection. Store at fridge temperature and serve at room temperature.

Packaging

- All mini savouries are packed in cardboard boxes.
- Platters are served on a disposable foam platter.
- For every dozen purchased, we provide a complimentary tub of tomato sauce or sweet chilli sauce - spring rolls, samosas, and dim sims only.
- Extra tubs are available for purchase instore.

Special Requirements

- Customers will need to specify if they require their vegetarian items to be packed separately.
- Spring rolls, Samosas and Dim Sims are frozen and will require deep frying. However, customers can request for them to be cooked prior and collected cold for reheating at a later date and time.
- If there are any food allergies, please specify and we will do our best to accommodate.
- All our catering items contain gluten, dairy or exposure to nuts. Our only items that are advertised as gluten-free include the 'Fruit Platter' and 'Vietnamese Rice Paper Rolls' (Please note the dipping sauces DO contain gluten).